



Have you registered?

www.va.gov
www.ebenefits.va.gov

eBenefits is active duty and retired military personnel *VA benefits personal Web Portal*. You can check on Compensation Package progress, Compensation & GIBill payments, Claim Appeal Status, Request a Home Loan Certificate, Military Personnel file, print DD-214, Apply for VA programs, etc.

eBenefits 1-800-983-0937 DMDC 1-800-477-8227

It is recommended that all Service Members create a VA eBenefits account to access your VA benefits via the *VA's Web Portal*. The VA offers 2 account types (Basic or Premium Account). The Basic account provides limited accessibility. It is recommended that all Service Members register for a Premium account. There are 3 methods of registration for the Premium Account:

1. Online at www.va.gov (click on eBenefits) or *Recommended Method* www.ebenefits.va.gov using a CAC card as confirmation (After registering you will log in with a user name & password)
2. At a VA Regional Office www.va.gov/directory or
U.S. Dept of Veterans Affairs
Regional Office
116 N. Jefferson St.
Roanoke, VA 24016
3. With a MyPay PIN www.ebenefits.va.gov DFAS will snail mail you a temporary PIN in a couple weeks.



This Booklet provides Step-by-Step illustrated instructions¹ to register for an eBenefits Premium Account.

eBenefits Registration Information

1 www.va.gov

Log On

eBenefits is active duty and retired military personnel VA benefits personal web portal. You can check on Compensation Package progress, Compensation & GIBill payments, Claim Appeal Status, Request a Home Loan Certificate, Military Personnel file, print DD-214, Apply for programs, etc. 1-800-477-8227

UNITED STATES
DEPARTMENT OF VETERANS AFFAIRS

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Never Forget: National POW/MIA Recognition Day

September 16 is National POW/MIA Recognition Day, where the nation reflects on those who have been taken prisoner in wartime-and those who have yet to return home. [Read about a Navy commander's reflection on the day at Vantage Point.](#)

1 2 3 4 5

In The News

Veterans Gather for Summer Sports Clinic

On September 16, more than 100 recently injured Veterans are gathered in San Diego for the National Veterans Summer Sports Clinic, a special rehabilitation-related sporting event, sponsored by the Department of Veterans Affairs (VA). Secretary of Veterans Affairs Eric K. Shinseki will host the opening ceremony at Point Loma Naval Base. [More information](#)

Retroactive Traumatic Injury Benefits No Longer Just For OEF/OIF Injuries

The Department of Veterans Affairs (VA) is extending retroactive traumatic injury benefits to Servicemembers who suffered qualifying injuries

Hot Topics

Marine Veterans Stationed at Camp Lejeune

If you were stationed or worked at Camp Lejeune before 1987, you may have been exposed to contaminants in the drinking water supply. Visit the [Camp Lejeune Historic Drinking Water site](#) for more information and to register for water testing notifications.

DoD Re-evaluating Retirement Determinations for Some Veterans

The DoD Physical Disability Board of Review (PDBR) is re-evaluating Medical Evaluation Board (MEB) and Physical Evaluation Board (PEB) disability ratings for some Veterans medically separated between September 11, 2001, and

Connect with VA!

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[View VA's social media directory](#)

Quick List

- Veterans ON-line Application (VONAPP)
- Enroll/Update Medical Benefits (10-10EZ)
- My HealthVet
- eBenefits
- Life Insurance Online Applications
- VA Forms
- Federal Jobs for Veterans

Click on eBenefits

eBenefits
Basic or
Premium Acct
Registration
Instructions

eBenefits
My Gateway to Benefit Information

A Service of the Department of Veterans Affairs and the Department of Defense

3

Click to Register

apply for BENEFITS view my STATUS access my DOCUMENTS browse benefits LINKS

Help
How to Register
FAQs

How to Register

Registration Wizard

Launch the [Registration Wizard](#) to get an account.

Upgrade to a Premium Account

Remotely authenticate your identity to upgrade your Basic (Level 1) account.

Get My Upgrade!

Activate Your DS Logon Account Using PIN Code

Once you receive your DS Logon

Security Warning

The current webpage is trying to open a site in your Trusted sites list. Do you want to allow this?

Current site: <https://www.ebenefits.va.gov>
Trusted site: <https://myaccess.dmdc.osd.mil>

Yes No

Warning: allowing this can expose your computer to security risks. If you don't trust the current webpage, choose No.

Veteran

Proceed to [Remote Proofing](#). Or if you have a Common Access Card, [log in with your CAC](#) and create a free Premium (Level 2) account.

Get free Premium Access with your DoD Common Access Card (CAC).

Your military Sponsor can use his/her CAC to request a DS Logon on your behalf. [Learn more below.](#)

You will be taken to the appropriate section in the DS Logon Registration Wizard upon clicking one of the two option buttons below (right).

Get free Premium Access with your CAC [Use Your CAC](#)

Verify your identity online for free Premium Access [Get Remote Proofed](#)

Information about the Defense Common Access Card

Individuals who possess a CAC card with an accessible CAC card reader can apply for and receive their DS Logon immediately.

The Department of Defense Common Access Card (CAC) is a secure hard-token credential that is issued to active duty military personnel and DOD civilian employees and contractors. Each CAC card contains the following security features and personal information:

- EXPIRATION DATE
- FEDERAL IDENTIFIER
- AFFILIATION
- SERVICE/AGENCY
- PAY GRADE
- RANK
- INTEGRATED CIRCUIT CHIP (ICC)

Click Yes to continue

CAC cards are issued at thousands of RAPIDS centers around the world. To locate a RAPIDS center near you, please visit the RAPIDS Site Locator. For more information on the CAC, visit <http://www.cac.mil>

Do you have a Common Access Card (CAC) with accessible card reader?

What is a CAC?

The Department of Defense Common Access Card (CAC) is a secure hard-token credential issued to active duty and Select Reserve military personnel and DoD civilian employees and contractors.

Note: If you do not have a CAC card and CAC card/PC access then you can only register for a limited Basic account. To upgrade a Basic account to a Premium account, you will have to register with MyPay PIN or visit a Regional VA Office 1-800-827-1000, or IF you are in Deers and receive a VA Disability Check, you can call 1-800-477-8227 "Remote Proofing"

Sponsor's Common Access Card (CAC) Registration

As a Spouse or Eligible Dependent (18 or over), your military Sponsor is able to request a DS Logon on your behalf using their CAC card. Once your Sponsor has requested your account, an activation letter will be mailed within 5-12 business days with your activation PIN. Once received, activate your account online on this website. Upon activation, you will be prompted to choose a personalized password, select questions and answers from a list of challenge questions, and select an image that will be displayed for future logon attempts.

Please check the [About DS Logon](#) for more information.

Request a DS Logon with your CAC

Congratulations! With your DOD-issued CAC, you can acquire a DS Logon immediately.

Please make sure your smart card reader is connected to your computer and insert your Common Access Card before proceeding to register.

Click Register to continue

U.S. Dept of
Veterans Affairs
Regional Office
116 N.
Jefferson St.
Roanoke, VA
24016

Account Activation:

[Create Password](#) > [Select Challenge Questions](#) > [Select Personal Image](#) > [Confirm Activation](#)

Create Password

?

Please create a password. The password will be required every time you access the system. Passwords must be reset at least once every 150 days and must be different from your previous passwords.

You will be given a username once the activation process is complete. Usernames are automatically generated and cannot be changed for security reasons.

Please check the [About DS Logon](#) for more information.

Passwords must be 9-20 characters in length and contain the following:

1. At least one uppercase letter (e.g. 'A')
2. At least one lowercase letter (e.g. 'a')
3. At least one number (e.g. '2')
4. At least one of the following special characters: @_#&\$%*+()./,:;-:]}{>=<

6a

Notice the Password Requirements. You may wish to use your current AKO password to get started.

Password

Confirm Password

6b

Create a Password

6c

Click to continue

Account Activation:

[Create Password](#) > [Select Challenge Questions](#) > [Select Personal Image](#) > [Confirm Activation](#)

Select Challenge Questions

?

You must answer at least 5 challenge questions. These challenge questions are needed when you want to reset or change your account password.

Please check the [About DS Logon](#) for more information.

What is the name of your first girlfriend or boyfriend?

What school did you attend for kindergarten?

What was the make (Chevy, Ford, Honda, etc.) of your first car?

In what hospital were you born?

In what year was your mother born?

What is the full name of your very first employer?

What school did you attend for sixth grade?

What is your oldest sibling's middle name?

What is the first name of the boy or girl that you first kissed?

In what city or town did your mother and father meet?

In what town was your first job?

7a

Provide a response to any 5 of the 13 challenge questions. These will be displayed if you ever need to reset your password.

7b

Click to continue

Account Activation:

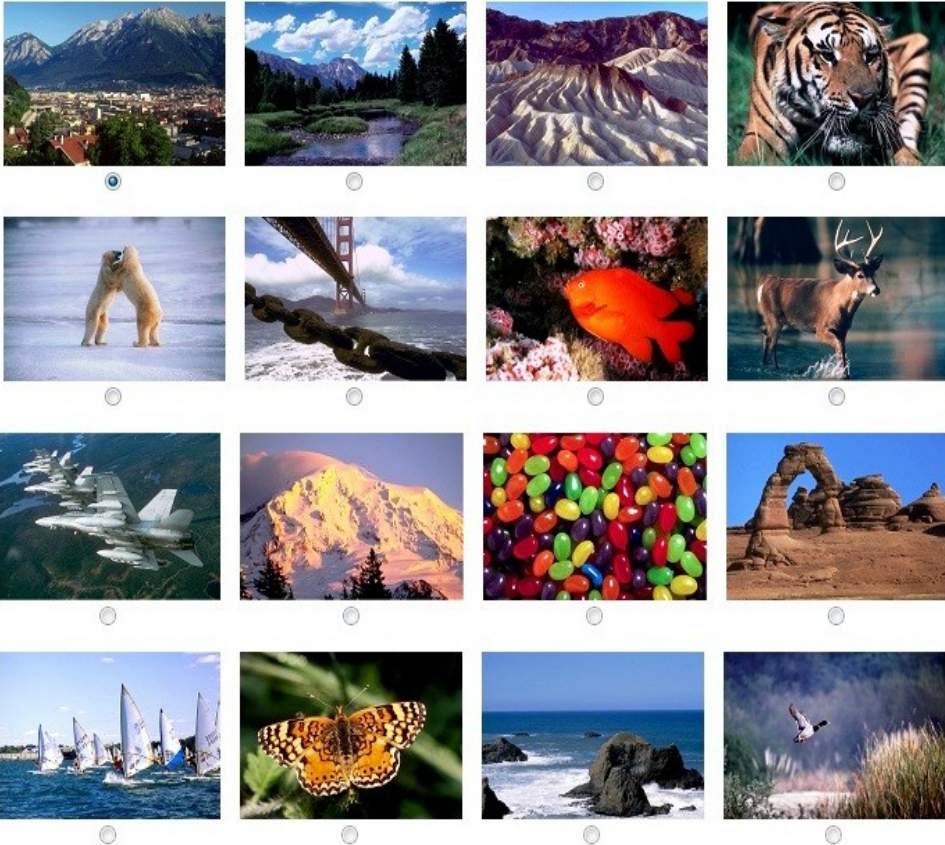
Create Password > Select Challenge Questions > **Select Personal Image** > Confirm Activation

Select Personal Image



Select one image and create a phrase. The image and phrase are used to personalize and identify your account. When you log into your account, make sure you see both the image and the phrase to ensure safety.

Please check the [About DS Logon](#) for more information.



The personal image phrase may be up to 50 characters long.

Personal Image Phrase

Next

Back

Cancel

8c

Click Next to continue

8b

Type a "Personal Image phrase" to help you remember the picture you selected.

8a

Select any 1 of the Personal images above by clicking on the radio button beneath the picture.

Confirm Activation

?

Please ensure the following information is correct.

Please check the [About DS Logon](#) for more information.

DS Logon Password Valid [\(Change\)](#)

Challenge Questions [\(Change\)](#)

- In what town was your first job?
- In what hospital were you born?
- In what year was your mother born?
- What was the name of your first pet?
- What is the name of your first girlfriend or boyfriend?

Personal Image [\(Change\)](#)



Click to Activate your account.

9

My Access Center

? **-AA+** **Log Off**

Activation Successful

?

Below is the username for your account. You will need both the username and password to log in.

Please check the [About DS Logon](#) for more information.

Your Username: John.Smith

10b

Click to Finish

10a

Write down your User Name! This is defaulted from your CAC card.

Congratulations, you now have an eBenefits account.

After you have created your eBenefits account, close the window and then log back onto www.va.gov and click on eBenefits. You will use your username and password to log onto eBenefits. The CAC card is only used to verify your identity during registration.

12
Click on eBenefits

13a
Click login

13b
Click to continue

14a
14b

Click Login To continue

Enter Username & Password

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Home | About | Help | Contact | Facility Locator | Feature List | I am a [dropdown] [social media icons]

eBenefits
My Gateway to Benefit Information

A Service of the Department of Veteran Affairs and the Department of Defense

apply for **BENEFITS** | view my **STATUS** | access my **DOCUMENTS** | browse benefits **LINKS** | my personal **DASHBOARD** [search]

Welcome [user name] Last Log In: Oct 3, 2011 5:05:04 PM [logout]

My Personal Dashboard | Message Center (3) | Account Activity | Favorite Benefits Links | Recently Viewed

15 Click on "My Personal Dashboard" to see the Dashboard of Information below.

What's Your Time Worth?
eBenefits offers Service Members, Veterans, and Family Members an easy way to access and manage benefits, claims, and documents. Register for a Premium Account today! [Register Today!](#)

Most Popular Features

- > [Apply for Veterans Benefits Online \(VONAPP\)](#)
- > [Appeal Status](#)
- > [Download VA Letters](#)

[View All Features](#)

facebook

- > [Facebook: Veterans Benefits](#)
- > [Facebook: Veterans Health](#)
- > [Facebook: Department of Defense](#)

[More Social Media](#)

Internet | Protected Mode: On

Home | About | Help | Contact | Facility Locator | Feature List | I am a [dropdown] [social media icons]

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My Gateway to Benefit Information

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apply for **BENEFITS** | view my **STATUS** | access my **DOCUMENTS** | browse benefits **LINKS** | my personal **DASHBOARD** [search]

Welcome **SFC John Smith** Last Log In: Oct 3, 2011 5:05:04 PM [logout]

My Personal Dashboard | Message Center (3) | Account Activity | Favorite Benefits Links | Recently Viewed

16 Click on "Show Descriptions" to expand categories with descriptions below.

My Personal Dashboard

Your eBenefits Profile [Edit]

Name: SFC John Smith | Email Address: [redacted]

Categories of Interest: Service Member | State: Virginia

Update Your VA/DoD Contact Information

[Update Contact Information for Compensation & Pension and Post-9/11 GI Bill Education](#)

[DEERS and VA Outreach Personal Contact Information](#)

Share Your Health Records

[Manage who can see your health records](#)

eBenefits Features Available to Me [Show Descriptions](#) | [See Feature List](#)

Apply For Benefits	View My Status	Access My Documents
Education eLearning Center Transfer Post 9/11 Education Benefits	Compensation Appeal Status Compensation & Pension Claims Status	General Download VA Letters Move!23 Health Questionnaire
Employment VetSuccess Employment Search	VA Payment History VA Payment History	Request Official Military Personnel File

eBenefits Features Available to Me [Hide Descriptions](#) | [See Feature List](#)

Apply For Benefits	View My Status	Access My Documents
Education eLearning Center Take a variety of eLearning courses designed to help you manage your health. Transfer Post 9/11 Education Benefits Veterans, Service Members: If eligible for the Post-9/11 GI Bill program, you can transfer educational benefits to your spouse and/or children. You can also review, modify, or revoke a transfer request.	Compensation Appeal Status Check the status of your claim appeal. Compensation & Pension Claims Status View the status of your compensation and pension claims. VA Payment History Monitor your VA Compensation and Pension, Education, and Vocational Rehabilitation & Employment (VR&E) benefits payments.	General Download VA Letters Create VA letters for a variety of purposes, including Civil Service Preference, Commissary, Service Verification, and Benefit Verification. The letter templates automatically include your name and your current Compensation and Pension address. Move!23 Health Questionnaire Complete the questionnaire and get practical weight management recommendations based on your eating habits, activity levels, and medical history. You can print both patient and health care provider reports that are based on your answers.
Employment VetSuccess Employment Search Search VetSuccess for jobs, and find useful tips on completing resumes, cover letters, job applications, and interviewing.	Housing Specially Adapted Housing Grant Application & Claim Status Apply online for a Specially Adapted Housing (SAH) Grant. You can also check the status of SAH-related claims.	Request Official Military Personnel File Check, view, and print documents from your Official Military Personnel File, including your DD-214. Request State Benefits Information Request benefits information packets from State Veterans Affairs offices.
General Benefits Explorer View a personalized list of possible benefits based on your eBenefits profile. Fine-tune the results to suit your needs. Search for a Representative Search for and print detailed information on accredited claims representatives. You can also download and print representative appointment forms. Apply for Veterans Benefits Online (VONAPP) Access VA application forms and apply online for benefits. Available forms include applications for Education, Compensation and Pension (C&P), and Vocational Rehabilitation and Employment (VR&E) benefits. Use your browser to complete,	Insurance DoD TRICARE Health Insurance Sponsors and Family Members: View TRICARE medical, dental, and pharmacy information. You can also view non-TRICARE health insurance information. Service Member Out-of-Pocket Medical Expenses (CCD) View your total out-of-pocket expenses, claim records, and TRICARE fees for the current and prior fiscal years. Servicemembers' Group Life Insurance (SGLI) View the amounts of coverage and coverage dates for your Group Life Insurance (SGLI).	Request State Benefits Information Request benefits information packets from State Veterans Affairs offices. Insurance Veterans' Group Life Insurance (VGLI) View and update information related to your VGLI policy. Download forms and print your Certificate of Insurance.

Internet | Protected Mode: On

Allot of services you use to obtain the VA 1-800-827-1000, can also be obtained electronically in your eBenefits account. "Your Web Portal to your VA benefits."